

ABSTRACT OF DISCLOSURE

A method of identifying work at home users of a telecommunications network based on call detail records. The phone numbers of the work at home users are identified from call detail records that exhibit characteristics of work at home users. In one embodiment this involves selecting records describing calls to phone numbers of known Internet Service Providers; excluding records describing calls less than a predetermined length of time; excluding records containing originating numbers with records describing calls to an ISP that occur on weekends; and excluding records containing originating numbers with records describing calls to an ISP that occur outside normal business hours.